

## GENERAL ENQUIRIES

### 1) What does being Asia's 1st integrated club mean?

In short, while many clubs combine fitness and wellness, none integrate it the way we do – seamlessly spanning sports, wellness, agriculture, and hospitality.

### 2) Why are our sports facilities considered world-class?

We're Asia's first integrated club with flooring & equipment certified by the Fédération Internationale de Basketball (**FIBA**) and the Badminton World Federation (**BWF**) – unmatched in the region.

### 3) When are you expected to launch?

Our target launch date is 1 April 2026

### 4) What facilities do you have?

Our facilities range from sports, stays to clubhouse facilities.

#### SPORTS & FITNESS

2 x Sports Halls  
AC Hall vs Non-AC Hall  
20 x Badminton Courts  
4 x Pickleball Courts  
1 x Basketball Court  
1 x Gym  
150-seat Grandstand  
Tournament-grade setup

#### CLUB SPACES

Clubhouse  
Farmhouse  
Restaurant  
Co-Working Space  
Kid's Corner  
Function Hall  
Sports / Retail Store  
3 x Seminar Rooms

#### ACCOMODATIONS

6 x En-Suite Residences  
with Common Lounge  
6 x Glamping Tents

#### WELLNESS

Swimming Pool  
Jacuzzi  
Sauna  
Cold Plunge  
Physio Therapy

### 4) Where are you located?

We are located next to Borneo Keranji Farm, Batu Kitang. Click [here](#) to check on Google Maps.

- > 13.7 km (≈25 min) from Kuching International Airport
- > 8.7 km (≈15 min) from Siniawan
- > 14.6 km (≈25 min via Jln Stephen Yong) from Batu Kawah Riverbank Park

## 5) What are your operating hours?

Our operational hours differ across our facilities.

AREA	SECTION	OPERATION HOURS
Club Administration & Lounges	Front Desk	7:00 a.m. – 10:00 p.m. (Daily)
	Management Office	Mon–Fri: 9:00 a.m.–5:00 p.m. Sat: 9:00 a.m.–12:00 p.m.
	Co-Working Space / Kid's Corner	8:00 a.m. – 9:00 p.m. (Daily)
Sports & Fitness	Sports Courts	8:00 a.m. – 10:00 p.m. (Daily)
	Gym	8:00 a.m. – 9:00 p.m. (Daily)
	Swimming Pool	8:00 a.m. – 9:00 p.m. (Daily)
	Changing Room	7:00 a.m. – 10:00 p.m. (Daily)
Dining & Hospitality	Restaurant & Café / Alfresco / Wine Bar	7:00 a.m. – 10:00 p.m. (Daily)
Accommodation	Residences/Glamping (Check-In)	2:00 p.m. onwards
	Residences/Glamping (Check-Out)	Before 12:00 p.m.
Agriculture	Farm House	10:00 a.m. – 4:00 p.m. (Daily)
Events & Functions	Function Hall & Seminar Rooms	By booking

# MEMBERSHIP - THE FOUNDING MEMBERS

## 1) How do I join?

STEP 1: Submit your application [here](#).

STEP 2: Upon approval, complete payment and send us your receipt.

STEP 3: Activate your account and set your password.

## 2) How long does approval take?

We'll update you within (7) working days of submission.

## 3) Why sign up now till the end of September? Why not later?

We are currently offering a unique membership package that is only reserved for our 1st 200 members, called the Founding Memberships.

For **RM10,000**, you'll get:

- > 50% off monthly subscription fees (first 2 years, main applicant only), including gym membership.
- > Gift basket from our inaugural harvest.
- > Priority access to members-only events and launches.
- > Permanent on-site installation honoring Founding Members.

### **Member's Assurance Policy**

Take note!

For a limited time only, we are introducing a refundable joining scheme to give our members complete peace of mind.

### **Before Soft Launch**

Enjoy a 100% refundable joining fee – no questions asked.

### **After Soft Launch**

Your joining fee remains 100% refundable should you decide to discontinue your membership after 2 years. T&Cs apply.

## 4) Billing & Account Freezing

**Billing Cycle:** Monthly subscription fees are auto-billed on the 1st day of each month.

**Account Freezing:** Freeze your monthly subscription for a max. duration of (1) month per year. T&Cs apply.

## 5) Is my membership transferable?

Yes, the membership is transferable. Benefits are not – they follow prevailing offers.

## 6) Can I customize my membership number?

Yes. After approval, you may choose a custom number for a fee between RM20-100, depending on the category and availability.

## RATES

CATEGORY	FACILITY / ITEM	RATES
Sports & Fitness	Basketball Court (Premium Hall)	RM150–200 / hr
	Badminton Court (Premium Hall)	RM25–30 / hr
	Badminton Court (Standard Hall)	RM20–25 / hr
	Pickleball Court	RM20–30 / hr
Guests Entry Fee	For All Sports Activities	RM3 Per Guest (1st hour) RM5 Per Guest (1st 2-hours) RM3 Per Guest (Each additional hour)
Accommodation	Residence (1 - 4 pax)	RM200 / night (2 PAX) + RM100 / extra bed + RM50 / extra pax
	Glamping (1 - 4 pax)	RM100 / night (2 PAX) + RM50 / extra pax
Events & Functions	Function Hall	RM2,500 / day Kindly enquire with management.
	Seminar Room (Pool View)	RM100 (1st 2-hours) RM50/ hr thereafter
	Seminar Room (Mountain View)	RM150 (1st 2-hours) RM50 / hr thereafter

CATEGORY	FACILITY / ITEM	RATES
Parking & Access	Car Park	<p>1 x Complimentary Parking for Registered Vehicles For Each Member</p> <p>1 x Complimentary Parking for Registered Vehicles for Residence/Glamping Guests.</p> <p>Additional vehicles are chargeable.</p>

#### NOTES

1. All rates are indicative and subject to change.
2. All rates are exclusive of Sales & Service Tax (SST).
3. Surcharges may apply during peak hours, weekends, public holidays & seasonal periods.
4. Weekend, holiday, and seasonal rates are not included in the prices listed.

## PARKING

### 1) Do members get free parking?

Yes, members are entitled to one (1) complimentary parking entry.

### 2) How many vehicles can I register under my membership?

Each member may register up to two (2) vehicles.

Vehicle registration is not permitted under children's memberships.

### 3) Can I park both registered vehicles for free?

No, only one (1) registered vehicle may park free at any given time.

### 4) Are guests or unregistered vehicles entitled to free parking?

No, they are required to pay the applicable parking rate.

### 5) How do I pay for parking?

Payments can be made via the Pay & Go app.

# FACILITIES

Our in-house policies differ across facilities to balance member privacy and guest-use.

## RESIDENCE & GLAMPING

### 1) Who can make bookings for Residence & Glamping?

Bookings are strictly limited to members only.

### 2) Who can use these facilities?

For members and their checked-in guests only.

### 3) Do members need to be present during check-in?

Yes, members & accompanied guests need to be present at check-in.

### 4) How many parking passes are included?

Each booking includes one (1) complimentary parking entry.

### 5) Are extra vehicles allowed?

Yes, but additional vehicles will require a fee.

## RESTAURANT

### 1) How do members pay at the restaurant?

Payments must be made via the Tapang Club App.

### 2) Can guests pay using e-wallets?

Yes, DuitNow and S PayGlobal are accepted.

### 3) Is the restaurant pork-free?

Yes, it is a pork-free venue.

## FUNCTION HALL & SEMINAR ROOM

### 1) Who can book the function hall or seminar room?

Bookings are strictly limited to members only.

## SWIMMING POOL

### 1) Who can use the swimming pool?

Members and in-house Residence/Glamping guests only.

## GUEST & CHILD POLICY

### 1) Is guest registration required for sports?

Yes, all guests must register to play basketball, badminton, or pickleball.

### 2) Where do guests register?

Members are required to register guests via the Tapang Web App.

### 3) How many guests can a member bring for sports?

Up to three (3) guests per booking, subject to guest fees.

### 4) Can my spouse (if also a member) bring guests?

Yes, up to three (3) guests.

### 5) Can my children bring guests?

Children aged 12–18 may bring up to three (3) guests.  
Children under 12 cannot bring guests.

### 6) Do guest fees apply?

Yes, as prescribed by Management.

### 7) Do children under 12 need supervision?

Yes, they must be supervised by an adult at all times.

T H E  
TAPANG  
C L U B

JOIN OUR TRIBE TODAY



Click [here](#) OR Scan the QR to sign up.

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